

GRENVILLE



Sir Richard Grenville was an English sailor who, as captain of *Revenge*, died at the Battle of Flores (1591), fighting against overwhelming odds, and refusing to surrender his ship to the far more numerous Spanish. His ship, *Revenge*, met 53 Spanish warships near Flores in the Azores. He and his crew fought the fifty three in a three-day running battle. Many Spanish ships were sunk or so badly damaged that they had to retire from the battle. *Revenge* was boarded three times and each time the boarders were seen off.

Grenville was lord of the manors of Stowe, Kilkhampton in Cornwall and of Bideford in Devon. He was also a soldier, an armed merchant fleet owner, privateer, colonizer, and explorer. He took part in the early English attempts to settle the New World, and also participated in the fight against the Spanish Armada. His non-military offices included Member of Parliament for Cornwall, High Sheriff of County Cork in 1569–70 and Sheriff of Cornwall in 1576–77.

GUIDE TO GRENVILLE

Telephone/Mobile/Internet

There is very poor mobile phone signal at Portwrinkle, however we have Wi-Fi throughout the house which should allow you to make internet calls (whatsapp/signal/telegram).

The Wi-Fi password is oceanview.

TV and Freeview Box

The television has the apps for Netflix, Youtube, IPlayer etc already loaded. These are accessed using the television remote and your personal user name and log in details.

To access your digital tv channels, ie BBC etc. First, using the Fresat remote, switch the freeview box on via the power button. Then, using the tv remote, select one of the HDMI sources (1 or 2) on the tv. Go back to the Freesats remote and select your channel.

Towels

In the interest of the environment, we ask you to please consider whether a change of towels is necessary, should you require a towel change – bath towels only, this will be done on **Wednesday** for weekly stays and dirty towels placed in the bag provided will be removed and clean ones added.

We ask all our guests not to use towels to remove make-up and mascara as it is nearly impossible to clean off those stains. We have provided cotton pads and make-up remover in all the bathrooms.

Utility Store/Items

The following items are provided for your convenience: A washer/dryer machine and clothes drying rack can be found in the store cupboard on the conservatory with washing powder. A Hoover, a mop, an Ironing board and iron are located in the cupboard of the living area.

There is a washing line in the courtyard too for drying any washing.

Heating

The heating system can be found in the main bedroom cupboard, it is linked to a timer which is set as follows: **ON** between 6:30am to 9:30am and again from 17:30pm to 23:30pm. If you would prefer the times to be reset, please contact one of the numbers in the front of this folder so that we can send someone down to make the changes.

Hot Water

Portwrinkle has no natural gas infrastructure and due to the buildings dating back to the 1600's there is no boiler. The water is heated in a 85ltr tank which takes approximately 1,5 hrs to re-heat once the water has been used up. Please be mindful when using your hot water. Thank you.

Hot-tub

The hot-tub is emptied – cleaned – refilled after each group of guests. It takes about 5 hours for it to reach the right temperature and will therefore be ready for your use on the evening of your arrival.

Please shower before using the hot tub, this is to remove any body lotion, oil or sun cream, as this clogs up the filters resulting in making the water cloudy and unclean.

Our hot-tub cleaning team will need access to the hot tub twice during your stay (7 nights or longer) to check and balance the chlorine level of the water.

If we find that the hot-tub has to be emptied and cleaned due to excessive cloudy and dirty water, the tub will not be filled and you will have to contact the office to have it refilled. This will incur a £100.00 surcharge before the refill will be done.

We thank you for your understanding.

BBQ (Seasonal)

We have provided the 1st bag of charcoal and 1 box of firelighters and matches for the bbq. You will find this in the conservatory. The utensils for the bbq are in the kitchen.

Waste Disposal

Please ensure to bag up all your rubbish. Please use the dark bags for general rubbish.

You will find some spare bags underneath the sink. Please separate all the recycling using the bins provided. There are three large bins outside, all clearly marked.

Refuse collection day is on Monday.

Dogs

Up to two dogs are welcome to stay, but the costs must be secured before your stay, should it be discovered that there are more than 2 dogs on the property, then a fine of not less than £100.00 per dog will be added to your bill for immediate payment.

Please keep your pets under control and clear up after them. Dogs are not permitted in the bedrooms or on the furniture. Please do not go out and leave them unsupervised in the house as this can result in considerable damage to the property and distress to your pet.

We do not accept cats, as some guests are highly allergic to them.

Log Burner

New log burners have been installed. We have provided you with 1 basket of logs, kindling, firelighters and oven gloves – please use these whenever you are handling the stove. **Please use the stove responsibly**, and never leave the doors open. Make sure the stove is securely shut when you go to bed. The use of the stove is entirely at your own risk and we are not liable for any injuries which may occur while in use. We do however, urge you to be more vigilant should you have small children with you. The property is fitted with a carbon monoxide reader which will be activated (loud beeping) if the level is too high.

Should you find that you require more wood etc, you are able to obtain more from the nearest petrol station or you can contact Dave's Sheds - Please see their details and pricing under [Extra Information](#) further on in this folder.

Fire Extinguisher and First Aid

Next to the fire place you will find the extinguisher and a fire blanket. The first aid box is located in the kitchen under the kitchen sink.

Departure Time

Departure time is STRICTLY by 10.00am. We would be very grateful if you would adhere to this time as this allows us time to prepare the house for our next guests.

Cleaning

If our cleaning team needs considerably longer to get the property to the level rightly expected by all our guests, you will be charged for this extra time.